



FFSP ACCREDITATION

OUTBRIEF

Installation/Base Name

Date



29 Program Areas Reviewed

Includes FFS and FAP (1st time FAP reviewed)

<ul style="list-style-type: none">•• Crisis Response and Counseling<ul style="list-style-type: none">- Family Advocacy Program- Clinical/FAP Record Keeping- FAP Education and Training, Assessment and Case Management- Crisis Intervention and Threatcon Preparedness	<ul style="list-style-type: none">•• Career Support & Retention<ul style="list-style-type: none">- Transition Assistance- Personal Financial Management- Employment Assistance- Relocation Assistance- Spouse Employment Assistance
<ul style="list-style-type: none">•• Deployment/Readiness<ul style="list-style-type: none">- Command Consultation & Support- Life Skills Education- Relocation Assistance- Ombudsmen Support	<ul style="list-style-type: none">•• Management<ul style="list-style-type: none">- Personnel, Financial, Facility, and Contract Management- Quality Assurance- Data Collection and



How We Determined Compliance

- Review of written documentation
- Review of clinical and FAP client records
- Interviews with FFSP staff and other command personnel
- Focus groups with
 - (list names of command representatives in focus groups)



On-Site Accreditation Process

- Daily de-briefs w/FFSP Director – staff took every opportunity to correct deficiencies before team leaves.
- Written summary of observations and actions required to correct deficiencies provided at out-brief – no numeric score or grade.
- Team submits report to Program Manager for “Preliminary” accreditation report.
- Installation/region evaluates team, team leader, and Program Manager and Process.



Results Positive...

Strong Program Areas

- List all strengths identified in the report



Areas Requiring Follow-Up

- List all areas requiring follow-up action and methods to assess compliance.
 - Summarize and consolidate where it makes sense.



Accreditation Decision Process

- Program Manager (PERS-66) sends official report via Chain of Command within 30 days of visit.
- Site must respond to PERS-66 with POA&M.
- Command has 90 days after receipt of official report to submit documentation that corrective action to meet the standards has been taken or to request reconsideration of a finding.
- Program Manager (PERS-66) makes accreditation decision, forwards accreditation certificate valid for 3 years.



Thank You

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And Hospitality!